

# COVID-19 ALERT VA



U.S. Department  
of Veterans Affairs

## Pharmacy Update: Medicine Refills During Covid-19 Pandemic

Pharmacy windows are closed for Veteran and staff safety.

### Please do not come to the pharmacy.

Request a refill **before you run out** by phone, mail, or MyHealtheVet. **Your medicine will then arrive by mail in 7 to 10 days.**

#### By Phone

1. Call 314-652-4100
2. Press 1 for Pharmacy
3. Press 1 for the automated line or press 2 to talk to a Pharmacy Technician. **Have your prescription number ready.**



#### By Mail

Mail in the refill notice attached to your medicine.



#### By Computer

Registered users of **MyHealtheVet** can refill most medicines online at:

- [www.myhealth.va.gov](http://www.myhealth.va.gov)
- Pharmacy tab
- RX Refill tab
- Select Refill My Prescriptions



#### By Rx Refill App

You must have a premium MyHealtheVet account to use this service. You can get the free app at <https://mobile.va.gov/app/rx-refill>



*\*\*\*If urgently needed, local Pharmacy can expedite shipping*